



NOW HIRING

Join our Team in the Service Field

Responsibilities:

Provide service and customer support during field visits or dispatches
Tie workflow to schedule
Manage all onsite installation, repair, maintenance and test tasks
Diagnose errors or technical problems and determine proper solutions
Produce timely and detailed service reports
Document processes
Follow all company's filed procedures and protocols
Cooperate with technical team and share information across the organization
Comprehend customer requirements and make appropriate recommendations/briefings
Build positive relationships with customers

Requirements:

1+ years of field service experience. Willing to train
Lift 100+ pounds
Ability to troubleshoot, test, repair and service product
English literacy
Ability to work flexible shifts and to adapt to changing work schedules
High School Diploma or GED
Must feel comfortable using a computer and a Smart Phone
Willing to get a medical card

Starting pay is \$11.00 with competitive compensation package.



Send cover letter and resume to resume@peakglass.com. Please no phone calls!

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